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6 UNITED STATES DISTRICT COURT
7 WESTERN DISTRICT OF WASHINGTON
8 AT TACOMA

9 JO IDA R. PATTERSON,

10 Plaintiff,

11 v.

12 CAROLYN W. COLVIN, Acting
Commissioner of Social Security,

13 Defendant.

CASE NO. 2:16-cv-00640-JCC-DWC

REPORT AND RECOMMENDATION

Noting Date: December 9, 2016

14 The District Court has referred this action, filed pursuant to 42 U.S.C. § 405(g), to United
15 States Magistrate Judge David W. Christel. Plaintiff Jo Ida R. Patterson filed this matter seeking
16 judicial review of Defendant's denial of her applications for disability insurance benefits ("DIB")
17 and supplemental security income ("SSI").

18 After reviewing the record, the Court concludes the Administrative Law Judge ("ALJ")
19 erred in evaluating the medical opinion of Angela Tobias, M.D., and consequently in formulating
20 the residual functional capacity ("RFC") and finding Plaintiff capable of performing jobs
21 existing in the national economy. The ALJ also erred by failing to provide a germane reason for
22 discounting the lay witness statement of Plaintiff's daughter, Kristen Patterson. Accordingly,
23 this matter should be reversed and remanded pursuant to sentence four of 42 U.S.C. § 405(g) to
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1 the Acting Commissioner of Social Security (“Commissioner”) for further proceedings
2 consistent with this Report and Recommendation.

3 FACTUAL AND PROCEDURAL HISTORY

4 On January 13, 2013, Plaintiff filed an application for DIB, and on September 6, 2013,
5 Plaintiff filed an application for SSI, alleging disability as of December 29, 2010 on both
6 applications. *See* Dkt. 9, Administrative Record (“AR”) 16. The applications were denied upon
7 initial administrative review. AR 16. A hearing was held before Administrative Law Judge
8 (“ALJ”) Gary Elliott on September 24, 2014 regarding the denial of Plaintiff’s applications. AR
9 16. In a decision dated November 5, 2014, the ALJ determined Plaintiff to be not disabled. AR
10 16-27. Plaintiff’s request for review was denied by the Appeals Council on March 18, 2016,
11 making the ALJ’s decision the final decision of the Commissioner. *See* AR 1; 20 C.F.R. §
12 404.981, § 416.1481.

13 Plaintiff maintains the ALJ erred by: (1) improperly considering the medical opinions of
14 Amy Ross, Psy.D. and Angela Tobias, M.D.; (2) improperly rejecting plaintiff’s testimony and
15 statements; and (3) failing to provide germane reasons for rejecting the lay opinion of Plaintiff’s
16 daughter, Kristen Patterson. Dkt. 14, p. 1.

17 STANDARD OF REVIEW

18 Pursuant to 42 U.S.C. § 405(g), this Court may set aside the Commissioner’s denial of
19 social security benefits if the ALJ’s findings are based on legal error or not supported by
20 substantial evidence in the record as a whole. *Bayliss v. Barnhart*, 427 F.3d 1211, 1214 n.1 (9th
21 Cir. 2005) (citing *Tidwell v. Apfel*, 161 F.3d 599, 601 (9th Cir. 1999)).
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DISCUSSION

I. Whether the ALJ Properly Evaluated the Medical Evidence.

Plaintiff asserts the ALJ erred by improperly evaluating the medical opinions of Angela Tobias, M.D. and Amy Ross, Psy.D. Dkt. 14, pp. 3-11. The ALJ must provide “clear and convincing” reasons for rejecting the uncontradicted opinion of either a treating or examining physician. *Lester v. Chater*, 81 F.3d 821, 830 (9th Cir. 1996) (citing *Embrey v. Bowen*, 849 F.2d 418, 422 (9th Cir. 1988); *Pitzer v. Sullivan*, 908 F.2d 502, 506 (9th Cir. 1990)). When a treating or examining physician’s opinion is contradicted, the opinion can be rejected “for specific and legitimate reasons that are supported by substantial evidence in the record.” *Lester*, 81 F.3d at 830-31 (citing *Andrews v. Shalala*, 53 F.3d 1035, 1043 (9th Cir. 1995); *Murray v. Heckler*, 722 F.2d 499, 502 (9th Cir. 1983)). The ALJ can accomplish this by “setting out a detailed and thorough summary of the facts and conflicting clinical evidence, stating his interpretation thereof, and making findings.” *Reddick v. Chater*, 157 F.3d 715, 725 (9th Cir. 1998) (citing *Magallanes v. Bowen*, 881 F.2d 747, 751 (9th Cir. 1989)).

A. Angela Tobias, M.D.

Plaintiff maintains the ALJ erred in discounting Dr. Tobias’s medical opinion. *See* Dkt. 14, pp. 8-11. Dr. Tobias provided three medical source statements. *See* AR 1022-28. On November 11, 2013, Dr. Tobias completed a Physical Functional Evaluation where he opined Plaintiff’s anxiety “limits almost every activity in the workplace.” AR 1022-24. She ranked Plaintiff’s anxiety as severe, finding it precluded Plaintiff from performing one or more basic work activities, including seeing, hearing, and communicating. AR 1023. Dr. Tobias also opined Plaintiff’s depression and carpal tunnel syndrome are moderate, causing significant interference with the ability to perform at least one work-related activity. AR 1023.

1 On June 20, 2014, Dr. Tobias completed another Physical Functional Evaluation. *See* AR
2 1025-28. Dr. Tobias noted Plaintiff “cannot work or stay in any enclosed or locked room without
3 a way out due to PTSD [post traumatic stress disorder] triggers.” AR 1026. Dr. Tobias opined
4 Plaintiff has a marked impairment related to her PTSD, impacting her ability to hear and
5 communicate. AR 1026. Three days later on June 23, 2014, Dr. Tobias wrote a letter for
6 Plaintiff, opining Plaintiff suffers from PTSD, Generalized Anxiety Disorder, and Hypertension.
7 AR 1028. Dr. Tobias noted each time Plaintiff has to see a new provider and disclose some
8 portion of her trauma, Plaintiff’s blood pressure increases dramatically.

9 The ALJ gave Dr. Tobias’s opinions “little weight”, noting they were “quite conclusory,
10 providing very little explanation of the evidence relied on in forming that opinion.” AR 25. The
11 ALJ also determined Dr. Tobias’s “evaluation of the claimant did not have the type of significant
12 clinical abnormalities to substantiate the opinion.” AR 25. For example, the ALJ noted Dr.
13 Tobias “repeatedly noted the claimant’s diabetes and hypertension were stable” and “the doctor’s
14 opinion appears to rest on an assessment of impairments outside the doctor’s area of expertise”
15 such as mental health disorders. AR 25. The ALJ dismissed the June 23, 2014 opinion for the
16 same reasons and because “it does not specifically describe the claimant’s level of functioning.”
17 AR 25.

18 First, the ALJ discounted Dr. Tobias’s November 2013 and June 20, 2014 opinions as
19 conclusory with no explanation for the bases for her opinions. AR 25. The ALJ noted these
20 opinions “did not have the type of significant clinical abnormalities to substantiate the
21 opinion[s]”, noting Dr. Tobias “repeatedly noted the claimant’s diabetes and hypertension were
22 stable.” AR 25. An ALJ need not accept the opinion of a treating physician, if that opinion is
23 brief, conclusory and inadequately supported by clinical findings or by the record as a whole.
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1 *Batson v. Commissioner of Social Security Administration*, 359 F.3d 1190, 1195 (9th Cir. 2004)
2 (citing *Tonapetyan v. Halter*, 242 F.3d 1144, 1149 (9th Cir. 2001)); *see also Thomas v. Barnhart*,
3 278 F.3d 947, 957 (9th Cir. 2002).

4 Here, the Court agrees Dr. Tobias's Physical Functional Evaluations are conclusory when
5 read independently and do not provide the reasoning for Dr. Tobias's medical opinions. *See* AR
6 1022-27. However, Dr. Tobias's medical opinions must be read in conjunction with her
7 underlying clinical records to determine whether the opinions are supported. *See* AR 1022-28;
8 *see also Tonapetyan v. Halter*, 242 F.3d 1144, 1149 (9th Cir. 2001) (finding treating physician's
9 opinion can be rejected if it is "conclusory and brief *and* unsupported by clinical findings")
10 (emphasis added). Therefore, the Court finds the ALJ erred in adequately considering the
11 underlying clinical records supporting Dr. Tobias's medical opinions regarding Plaintiff's
12 limitations related to her PTSD, depression, and anxiety.

13 As an initial matter, the ALJ only specifically addressed Dr. Tobias's findings regarding
14 Plaintiff's diabetes and hypertension when finding Dr. Tobias's opinion was unsupported by her
15 clinical findings. *See* AR 25 (noting Dr. Tobias "repeatedly noted the claimant's diabetes and
16 hypertension were stable" without citation to the record). However, the ALJ did not address Dr.
17 Tobias's opinions regarding Plaintiff's psychiatric conditions when noting her opinion was
18 unsupported by the clinical findings. Thus, the Court cannot determine whether the ALJ intended
19 to include Plaintiff's psychiatric conditions in this portion of the discussion regarding Dr.
20 Tobias's clinical findings, or if the ALJ simply ignored the evidence.

21 Regardless, even if the ALJ's determination regarding Plaintiff's hypertension and
22 diabetes is supported by Dr. Tobias's clinical records, the Court finds the ALJ's decision to
23 reject Dr. Tobias's opinions regarding Plaintiff's psychiatric limitations as conclusory and
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1 unsupported by clinical records is not supported by substantial evidence. For example, in August
2 2013, Dr. Tobias determined Plaintiff's hypertension was in "sub-optimal" control and "very
3 responsive to her [Plaintiff's] state of mind." AR 883-84. In November 2013, Dr. Tobias noted
4 Plaintiff's PTSD was uncontrolled, she was positive for a number of psychiatric conditions, and
5 she would see her "frequently" for treatment of PTSD. AR 986, 989. In April 2014, Dr. Tobias
6 observed Plaintiff was positive for a number of psychiatric symptoms, *see* AR 953, and in May
7 2014, Dr. Tobias noted Plaintiff's hypertension is "exacerbated by anxiety and stress." AR 946.
8 In June 2014, Dr. Tobias determined Plaintiff had "uncontrolled" PTSD and the symptoms were
9 aggravated by stress. AR 925-26. In her chart regarding Plaintiff's psychiatric exam, Dr. Tobias
10 found Plaintiff anxious, agitated, tense, and paranoid and noted she had obsessive thoughts. AR
11 929. At another June 2014 visit, Dr. Tobias opined Plaintiff's depression and PTSD were under
12 "sub-optimal" control. *See* AR 931. Dr. Tobias also observed Plaintiff was positive for a number
13 of psychiatric symptoms. *See* AR 933-34. In short, the Court finds Dr. Tobias's underlying
14 clinical records support her opinions regarding the limiting effects of Plaintiff's psychiatric
15 conditions. Thus, the ALJ did not properly reject Dr. Tobias's opinions on this basis.

16 Second, the ALJ discounted Dr. Tobias's Physical Functional Evaluations and opinions
17 regarding Plaintiff's psychiatric conditions as outside her area of expertise. AR 25. Although
18 area of specialty is a relevant factor, a doctor need not be a mental health specialist to provide a
19 medical opinion regarding mental health limitations *See Sprague v. Bowen*, 812 F.2d 1226, 1232
20 (9th Cir. 1987)); *see also* 20 C.F.R. 404.1527(c)(5). The Ninth Circuit specifically has indicated
21 that "it is well established primary care physicians (those in family or general practice) 'identify
22 and treat the majority of Americans' psychiatric disorders.'" *See Sprague*, 812 F.2d at 1232
23 (citing C. Tracy Orleans, Ph.D., Linda K. George, Ph.D., Jeffrey L. Houpt, M.D. and Keith H.

1 Brodie, M.D., *How Primary Care Physicians Treat Psychiatric Disorders: A National Survey of*
 2 *Family Practitioners*, 142 AM. J. PSYCHIATRY 52 (Jan. 1985)). Indeed, the Ninth Circuit noted,
 3 “[i]f the Magistrate [Judge]’s conclusion that there was no psychiatric evidence is based on an
 4 assumption that such evidence must be offered by a Board-certified psychiatrist, it is clearly
 5 erroneous.” *Sprague*, 812 F.2d at 1232. Thus, the ALJ also erred by rejecting Dr. Tobias’s
 6 opinions regarding Plaintiff’s mental impairments because she is not a specialist in psychiatry.¹

7 Accordingly, the ALJ erred as none of the reasons provided to reject Dr. Tobias’s
 8 opinions are specific, legitimate, and supported by substantial evidence. *See Reddick*, 157 F.3d at
 9 725.

10 “[H]armless error principles apply in the Social Security context.” *Molina v. Astrue*, 674
 11 F.3d 1104, 1115 (9th Cir. 2012). An error is harmless, however, only if it is not prejudicial to the
 12 claimant or “inconsequential” to the ALJ’s “ultimate nondisability determination.” *Stout v.*
 13 *Comm’r, Social Security Admin.*, 454 F.3d 1050, 1055 (9th Cir. 2006); *see Molina*, 674 F.3d at
 14 1115. The determination as to whether an error is harmless requires a “case-specific application
 15 of judgment” by the reviewing court, based on an examination of the record made “without
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18 ¹ Plaintiff also challenges the ALJ’s treatment of Dr. Tobias’s June 23, 2014 letter. *See*
 19 Dkt. 14, p. 9. However, an ALJ need not discuss evidence that is neither significant nor
 20 probative. *See Howard ex rel. Wolff v. Barnhart*, 341 F.3d 1006, 1012 (9th Cir.2003); *Vincent v.*
 21 *Heckler*, 739 F.2d 1393, 1395 (9th Cir. 1984). A doctor’s opinion devoid of any opined
 22 limitations is not significant or probative. *See, e.g., Hughes v. Colvin*, No. C13-0143-MAT, 2013
 23 WL 11319016, at *3 (W.D. Wash. Aug. 14, 2013), *aff’d*, 599 F. App’x 765 (9th Cir. 2015)
 24 (citing *Turner v. Comm’r of Social Sec. Admin.*, 613 F.3d 1217, 1223 (9th Cir. 2010) (explaining
 that where a doctor’s opinion does not assign any specific limitations, an ALJ need not provide
 reasons for rejecting the opinion because none of the conclusions were actually rejected)). Dr.
 Tobias’s June 23, 2014 letter does not contain any specific limitations related to Plaintiff’s
 impairments. Thus, given that Dr. Tobias did not assign any specific limitations to Plaintiff in
 that letter, the ALJ did not err in assigning minimal weight to it because no conclusions were
 actually rejected.

1 regard to errors’ that do not affect the parties’ ‘substantial rights.’” *Molina*, 674 F.3d at 1118-
2 1119 (quoting *Shinseki v. Sanders*, 556 U.S. 396, 407 (2009)).

3 Had the ALJ properly considered the opinion of Dr. Tobias, he may have included
4 additional limitations in the RFC and in the hypothetical questions posed to the vocational
5 expert. AR 20, 49-53. For example, Dr. Tobias opined Plaintiff’s anxiety is debilitating and
6 limits almost all activities in a workplace. *See* AR 1022-23. Dr. Tobias also opined Plaintiff has
7 difficulty seeing, hearing, and communicating because of her disabling conditions. AR 1023.
8 Although the ALJ limited Plaintiff to simple, routine tasks with occasional public contact and
9 coworker contact, if Dr. Tobias’s opinion were given great weight, the ALJ may have found
10 Plaintiff unable to work at all or unable to work absent additional limitations not included in the
11 RFC. As the ultimate disability determination may have changed, the ALJ’s error regarding Dr.
12 Tobias’s opinion is not harmless and requires reversal. *Molina*, 674 F.3d at 1115.

13 B. Amy Ross, Psy.D.

14 Plaintiff also argues the ALJ erred in his treatment of Dr. Ross’s medical opinion. Dkt.
15 14, pp. 3-8. Although Plaintiff had been treated at Health Point since 2006, Dr. Ross began
16 treating Plaintiff for depression in August 2013. AR 869, 880-81, 890-91, 1021. Dr. Ross offered
17 a medical source statement on September 23, 2013. AR 1021. Dr. Ross opined Plaintiff “presents
18 with significant symptoms of Posttraumatic Stress Disorder (PTSD), Major Depressive Disorder,
19 and Generalized Anxiety Disorder.” AR 1021. Dr. Ross noted Plaintiff suffers from “mood
20 instability, hypervigilance, irritability, anxiety, and depression.” AR 1021. Dr. Ross opined
21 Plaintiff’s “psychological symptoms prevent her from functioning adequately on a daily basis
22 and prevent her from being gainfully employed.” AR 1021. On the day Dr. Ross completed her
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1 medical source statement, Dr. Ross administered a Patient Health Questionnaire and opined
2 Plaintiff was experiencing a major depressive episode. AR 864.

3 The ALJ afforded “little weight” to Dr. Ross’s opinion finding the opinion conclusory
4 and observing it provided “very little explanation of the evidence relied on in forming that
5 opinion.” AR 25. The ALJ also determined the opinion was inconsistent with Dr. Ross’s
6 underlying clinical findings. AR 25. Finally, the ALJ noted “doctors are only qualified to express
7 an expert opinion about what physical or mental limitations the patient’s impairments cause and
8 not whether a patient is disabled” which the ALJ noted is reserved to the Commissioner. AR 25.

9 First, the ALJ dismissed Dr. Ross’s opinion as conclusory and supported with “little
10 explanation of the evidence relied on in forming that opinion.” AR 25. As noted above, an ALJ
11 need not accept the opinion of a treating physician if that opinion is brief, conclusory and
12 inadequately supported by clinical findings. *Batson*, 359 F.3d at 1195. Here, Dr. Ross’s medical
13 source statement does not reveal how she determined Plaintiff’s limitations prevent her “from
14 functioning adequately on a daily basis and prevent her from being gainfully employed.” *See* AR
15 1021. Indeed, upon reviewing Dr. Ross’s underlying clinical records, the Court finds the record
16 as a whole is similarly devoid of an explanation as to how Dr. Ross made her decision regarding
17 Plaintiff’s functional limitations. *See* AR 869, 880-81, 890-91, 1021. Thus, in light of Dr. Ross’s
18 conclusory statement and the inadequate support from clinical findings, the Court finds the ALJ
19 did not err in discounting Dr. Ross’s medical opinion.

20 Second, the ALJ dismissed Dr. Ross’s opinion as inconsistent with her clinical findings.
21 AR 25. The ALJ did not cite to any evidence in the record inconsistent with Dr. Ross’s opinion,
22 nor did the ALJ explain what findings were inconsistent with Dr. Ross’s medical opinion. *See*
23 AR 25. The ALJ’s statement thus lacks the specificity required by the Court. *See Embrey*, 849
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1 F.2d at 421-22 (“To say that medical opinions are not supported by sufficient objective findings
2 or are contrary to the preponderant conclusions mandated by the objective findings does not
3 achieve the level of specificity our prior cases have required, even when the objective factors are
4 listed seriatim.”). Accordingly, the ALJ erred in rejecting Dr. Ross’s opinion on this basis.

5 Third, the ALJ rejected Dr. Ross’s opinion because she opined regarding Plaintiff’s
6 ultimate disability. AR 25. However, According to the Ninth Circuit, ““physicians may render
7 medical, clinical opinions, or they may render opinions on the ultimate issue of disability - the
8 claimant’s ability to perform work.”” *Garrison v Colvin*, 759 F.3d 995, 1012 (9th Cir. 2014)
9 (quoting *Reddick*, 157 F.3d at 725). Although ““the administrative law judge is not bound by the
10 uncontroverted opinions of the claimant’s physicians on the ultimate issue of disability, [] he
11 cannot reject them without presenting clear and convincing reasons for doing so.”” *Reddick*, 157
12 F.3d at 725 (quoting *Matthews v. Shalala*, 10 F.3d 678, 680 (9th Cir. 1993) (other citations
13 omitted)). “A treating physician’s opinion on disability, even if controverted, can be rejected
14 only with specific and legitimate reasons supported by substantial evidence in the record.” *Id.*
15 (citing *Lester*, 81 F.3d at 830). This Ruling further indicates that “opinions from any medical
16 source on issues reserved to the Commissioner must never be ignored.” *See id.* Here, the ALJ’s
17 third reason for discounting Dr. Ross’s opinion that Plaintiff cannot work is that it “is a legal
18 conclusion reserved for the Commissioner,” without any additional analysis. AR 25. Thus, the
19 ALJ’s third reason for discounting Dr. Ross’s opinion is conclusory, and is not a specific and
20 legitimate reason for rejecting Dr. Ross’s opinion regarding Plaintiff’s ability to work.

21 As the ALJ offered at least one specific and legitimate reason supported by substantial
22 evidence to discount Dr. Ross’s opinion, the Court finds the ALJ’s determination could be upheld.
23 *See Carmickle*, 533 F.3d at 1162. Nevertheless, as this matter is already remanded based upon the
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ALJ's errors in evaluating Dr. Tobias's medical opinion, the ALJ shall also address his errors with respect to Dr. Ross's opinion, including recontacting Dr. Ross for clarification regarding her opinion, if necessary. *See* SSR 96-5p, 1996 WL 374183, at *2 (noting for "treating sources, the rules also require that [the Social Security Administration makes] every reasonable effort to recontact such sources for clarification when they provide opinions on issues reserved to the Commissioner and the bases for such opinions are not clear to us."); *Tonapetyan*, 242 F.3d at 1150 (noting an ALJ has the duty "to fully and fairly develop the record and to assure that the claimant's interests are considered.") (citations omitted).

II. Whether the ALJ erred in assessing Plaintiff's credibility.

Plaintiff contends the ALJ failed to give clear and convincing reasons for rejecting Plaintiff's testimony about her symptoms and limitations. Dkt. 14, pp. 11-14. Absent evidence of malingering, an ALJ must provide clear and convincing reasons to reject a claimant's testimony. *Lingenfelter v. Astrue*, 504 F.3d 1028, 1036 (9th Cir. 2007) (quoting *Bunnell v. Sullivan*, 947 F.2d 341, 344 (9th Cir. 1991)). "General findings are insufficient; rather, the ALJ must identify what testimony is not credible and what evidence undermines the claimant's complaints." *Lester*, 81 F.3d at 834.

In this case, the ALJ found Plaintiff's testimony concerning the intensity, persistence, and limiting effects of her symptoms to be not entirely credible. *See* AR 20, 23. In light of the ALJ's errors evaluating the medical evidence, the credibility of the Plaintiff's statements necessarily must be reviewed. Thus, upon remand, the ALJ should reconsider Plaintiff's alleged symptoms anew as necessitated by further consideration of the medical opinion evidence.

III. Whether the ALJ erred in rejecting the lay witness statements.

Plaintiff also avers the ALJ erred in assessing the lay witness statement of Plaintiff's daughter, Kristen Patterson. Dkt. 14, p. 16. Ms. Kristen Patterson offered a Third Party Function

1 Report on March 26, 2013, opining regarding Plaintiff's disabling conditions and functional
2 limitations. AR 164-71. Lay testimony regarding a claimant's symptoms "is competent evidence
3 that an ALJ must take into account," unless the ALJ "expressly determines to disregard such
4 testimony and gives reasons germane to each witness for doing so." *Lewis v. Apfel*, 236 F.3d
5 503, 511 (9th Cir. 2001). In rejecting lay testimony, the ALJ need not cite the specific record as
6 long as "arguably germane reasons" for dismissing the testimony are noted, even though the ALJ
7 does "not clearly link his determination to those reasons," and substantial evidence supports the
8 ALJ's decision. *Id.* at 512.

9 The ALJ rejected Ms. Kristen Patterson's lay witness statement, determining "[w]hile
10 her statements may reflect her personal observations of the claimant, the medical evidence of
11 record does not support finding greater limitations than those set forth in the above residual
12 functional capacity." AR 25. Although an ALJ may discredit lay testimony if it conflicts with
13 medical evidence, it cannot be rejected as unsupported by the medical evidence. *See Lewis*, 236
14 F.3d at 511 (noting an ALJ may discount lay testimony that "conflicts with medical evidence")
15 (citing *Vincent v. Heckler*, 739 F.2d 1393, 1395 (9th Cir. 1984). Here, the ALJ improperly
16 rejected Ms. Kristen Patterson's lay testimony in a conclusory fashion without any
17 explanation, finding it unsupported by the clinical medical evidence. *See* AR 25. Accordingly,
18 because the ALJ did not give germane reasons supported by substantial evidence in the record
19 for rejecting Ms. Kristen Patterson's statement, the ALJ erred. *See Hughes v. Comm'r of Soc.*
20 *Sec. Admin.*, 403 F. App'x 218, 221 (9th Cir. 2010) (finding the ALJ erred in offering only
21 conclusory statements to reject lay witness testimony). Thus, upon remand, the ALJ shall also
22 consider Ms. Kristen Patterson's lay witness statement.
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